



# J Trust Royal Bank

## Senior Digital Business Analyst

Role Location: Phnom Penh, Cambodia

Role Type: Permanent, Full-time

As a **Senior Digital Business Analyst**, you will play a pivotal role in the successful delivery of innovative digital banking products. You will collaborate closely with cross-functional teams, including designers, developers, and quality assurance engineers, to ensure that our solutions meet the evolving needs of our customers.

### Key Accountabilities

- Collaborate with stakeholders to understand their needs, pain points, and business objectives.
- Gather, analyze, and document functional and non-functional requirements for new digital products and features.
- Plan and execute Digital/IT product development projects.
- Define the product vision, strategy, and roadmap.
- Elicit requirements from various stakeholders, including customers, business users, and technical teams.
- Track project progress, identify and mitigate risks, and ensure timely delivery.
- Evaluate and prioritize feature requests from various sources, including customers, internal stakeholders, and market analysis.
- Collaborate with UX/UI designers to ensure user-centric product designs.
- Conduct user research and usability testing.
- Advocate for the user experience throughout the product development lifecycle.
- Support the launch and go-to-market activities for new digital products and features.
- Monitor product performance, gather user feedback, and analyze key metrics.
- Conduct post-launch reviews and identify areas for improvement.
- Facilitate communication and collaboration between business stakeholders and development teams.
- Promote a culture of continuous improvement within the team.

### About You

To be successful in this role, you will ideally bring the following:

- More than 3 years of experience in business analysis or Project Managements or a related field.
- Experience working agile environments and understanding agile methodologies.
- Ability to gather and analyze business requirements.
- Understanding of user experience (UX) and user interface (UI) design principles.
- Analytical and problem-solving abilities.
- Good communication and interpersonal skills.
- Ability to work effectively with cross-functional teams.
- Organizational and time management skills.
- Bachelor's degree in computer science, business, or a related field.

### How to Apply

Interested candidates are encouraged to apply via: [jtrjobs@jtrustroyal.com](mailto:jtrjobs@jtrustroyal.com)

Only shortlisted candidates will be contacted.

For more information, please contact us at 023 999 000 or visit us on:

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