



J Trust Royal Bank

Intern – Personal Banker

Role Location: Phnom Penh, Cambodia

Role Type: Internship, Full-time

Key Accountabilities

- Welcome & greet walk-in customers.
- Ask for customer needs then assist in taking queue ticket.
- Help sales team on customer opening accounts and manage customers inquiries.
- Recommend customers on financial services and resolve some customer issues.
- Reach out to customers to sell our services where appropriate with support from sales team.
- Coordinate customer service process.
- Assist and escalate customer complaints.
- Support on other tasks assigned by Branch Manager

About You

To be successful in this role, you will ideally bring the following:

- Undergraduates or fresh graduates.
- Good English proficiency.
- Strong communication and passion in sales/service.
- Ability to do multi-tasking and work under pressure.
- Adaptable to change and ambiguity.

How to Apply

Interested candidates are encouraged to apply via: jtrjobs@jtrustroyal.com

Only shortlisted candidates will be contacted.

For more information, please contact us at 023 999 000 or visit us on:

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