



J Trust Royal Bank

Business Analyst

Role Type: Permanent, Full-time

As a Business Analyst, you will be responsible for coordinating the development of digital banking products. You will work closely with cross-functional teams, including designers, developers, and quality assurance engineers, to ensure the successful delivery of solutions that meet the needs of our customers.

Key Accountabilities

- Collaborate with stakeholders to understand their needs and pain points.
- Assist in defining the product vision and strategy.
- Gather and document functional and non-functional requirements.
- Support the development and maintenance of a product roadmap.
- Facilitate communication between business stakeholders and development teams.
- Assist in prioritizing the product backlog and writing user stories.
- Coordinate with UX/UI designers and developers to ensure user-centric product designs.
- Support the development and testing of product features.
- Monitor product performance and gather user feedback.
- Promote a culture of continuous improvement within the team.
- Provide support to team members and stakeholders on new product features and functionalities.

About You

To be successful in this role, you will ideally bring the following:

- Minimum of 2 years experience in business analysis or a related field.
- Experience working in agile environments and understanding agile methodologies.
- Ability to gather and analyze business requirements.
- Understanding of user experience (UX) and user interface (UI) design principles.
- Understand the software development method and software quality
- Analytical and problem-solving abilities.
- Good communication and interpersonal skills.
- Ability to work effectively with cross-functional teams.
- Organizational and time management skills.
- Bachelor’s degree in computer science, business, or a related field.

How to Apply

Interested candidates are encouraged to apply via: jtrjobs@jtrustroyal.com

Only shortlisted candidates will be contacted.

For more information, please contact us at 023 999 000 or visit us on:

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