



J Trust Royal Bank

Review and Verification Officer

Role Location: Phnom Penh, Cambodia

Role Type: Permanent, Full-time

Review and Verification Officer is responsible for assisting the credit and operational risk platforms of the Mortgages, Cards and Unsecured Lending business and contributing to the overall growth and franchise development of the Bank.

Key Accountabilities

- Ensure customer applications are compliance based on assessment checklist advised under Risk's instructions.
- Validate application information & verify income, complete & check CBC report.
- Provide commend to CAD Holder for applications that fall outside assessment checklist.
- Deal with Fulfilment Lending Admin to issue LOOs.
- 100% RAF Compliance at all times.
- Ensure any suspicious transactions are escalated.
- Contribute to the implementation of streamlined, simple customer friendly processes that support the growth of the Personal Banking Mortgages and Unsecured Lending business.
- Assists to minimize operating losses in the business.
- Support the client screening process by structuring the facility and applying the relevant covenants/clauses to minimize and mitigate identified credit risks.
- Participate in regular joint client visits with Retail Lending Managers.
- Provide a high level of customer service to the internal customers, ensuring satisfaction.
- Complete/comply with RAF and Accreditation Framework.
- Holding career development and succession planning discussions.

About You

To be successful in this role, you will ideally bring the following:

- Customer service-oriented with great interpersonal and communication skills.
- Team player who is self-motivated and able to work independently with minimal supervision.
- Broaden perspective & exercise sound judgement.
- Good communication skills (written & spoken).
- Customer focus.

How to Apply

Interested candidates are encouraged to apply via: jtrjobs@jtrustroyal.com

Only shortlisted candidates will be contacted.

For more information, please contact us at 023 999 000 or visit us on:

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